

# To the clients of Tulsa CARES

## A few reminders you need to know...



### HDAP Clients– Marketplace Enrollment open 11/1

Is the pharmacy warning you this is your last time to order? Please do not wait until your HDAP expires to renew it. Call your Care Coordinator today to schedule your renewal. This process may take up to 2 weeks, so don't wait! Reminder you can order medications every 28 days so that you never have a gap in care.

**Marketplace re-enrollment begins 11/1 so schedule with Jimmy today.**



### Nutrition Services and Second Cup Lunch

A dietitian is available to discuss your lab values and answer any questions about living a healthier life and feeling better. If you see a "H" or an "L" on your lab work then schedule an appointment with Erin or Melissa to help you understand what the letters mean. Second Cup Lunch has a new chef Debra Dixon who brings her home cooked meals to a new level in our new space. Come join us on Tuesdays.



### Premium Reimbursement

If you are receiving HDAP assistance and receive a check in the mail regarding reimbursement for any medical services. PLEASE contact your care coordinator immediately before cashing the check to confirm it is not overpayment from HDAP's premium. This could affect your December HDAP renewal.



### Transportation assistance

Tulsa CARES can provide assistance for transportation in the form of bus passes and gas cards. Need help getting to your appointments? This includes mental health, care coordination, and the pharmacy. Call the front desk 24 hours in advance for transportation assistance.



### Secondary Prevention

Does your partner want to get tested? Tulsa CARES is able to provide free HIV testing for partners of Tulsa CARES clients. Call Bobbi for details at 918-834-4194.



### Please Open Mail you receive from Tulsa CARES, BCBS, Marketplace

We mail notices regarding your insurance, HDAP expiration dates, and other important events. Please contact us if you have questions about mail from us. Our address is:

Resource Consortium  
3712 E 11 Street  
Tulsa, OK 74112